

Our Mission Statement

George Haddad, M.D., P.C. seeks to improve the health and well-being of our patients by providing compassionate high quality care and support.

Need an urgent or same day appointment? Call our office before going to the Emergency Room or Urgent Care Center. A medical provider is on call seven days a week. After normal business hours, please call the office at 716-876-3737 to obtain the number to reach the provider on call.

For medical emergencies, call 911.

COMMUNITY RESOURCES

NEW YORK STATE SMOKER'S QUITLINE

1-866-NY-QUITS
1-866-697-8487

NEW YORK STATE HOPELINE

1-877-8-HOPENY
1-877-846-7369

Offering help and hope 24 hours a day, 365 days a year for alcohol, drug and gambling abuse

CRISIS SERVICES 24 HR

716-834-3131

TRANSPORTATION

Caring Harts Transportation: **716-457-3051**
Erie County Senior Van Serv: **716-858-7433**

OFFICE OF THE AGING/MEALS ON WHEELS

Wyoming County **585-786-8833**
Cattaraugus County **716-373-8032**
Erie County **716-858-8526**
Allegany County **585-268-9390**

UNINSURED INFORMATION

healthcare.gov
1-800-318-2596

FOR ADDITIONAL COMMUNITY RESOURCES, PLEASE ASK FOR A COPY OF OUR COMPREHENSIVE LIST

George Haddad, M.D., P.C.

A Patient-Centered Medical Home practice, providing quality medical care to families for over 25 years.

George Haddad, M.D.

3800 Delaware Ave
Suite 100
Kenmore, NY 14217
Phone: 716-876-3737
Fax: 716-447-0627

Office Hours :

Monday	9:00 am – 4:30 pm
Tuesday	9:00 am – 4:30 pm
Wednesday	9:00 am – 4:30 pm
Thursday	10:30 am – 6:00 pm
Friday	8:30 am – 1:00 pm



WHAT IS A PATIENT-CENTERED MEDICAL HOME

A patient-centered medical home is a concept based on teamwork – teamwork between physicians and their clinical staff, primary care physicians and specialists, and clinical teams and their patients. Together, the members of your team, using evidence-based guidelines, focus on the care and services you need, including behavioral health in a manner that best suits a patient's needs.

Access – We will be ready to respond 24/7.

Communication – In person, by telephone or by patient portal.

Patient involvement – You are the important member of our team.

OUR PART

We will get to know you, your condition, family history, risk factors and other important conditions that can influence your health and care.

We will make healthcare decisions together based on what is best for you. We will coordinate your care across multiple settings. Your care team will help you understand available options and a care plan will be developed specifically for you.

You will be given, at the end of every visit, a summary of your visit for that day. We will go over your medications and give you clear instructions of what is expected of you and how to achieve your treatment goals.

We will follow-up with you to ensure appointments are set and goals are reached. Our goal is to help you live the healthiest life possible.

PATIENT PORTAL

You can request prescription refills, ask for an appointment or have access to your medical record anytime through our online access patient portal. Please ask any staff member for information to sign up for this.

RECORDS RELEASES/TRANSFERS
Forms available in our office

YOUR PART

We ask that you play an active role in your healthcare. Learn about your condition and what you can do to stay as healthy as possible. Understand how certain habits and lifestyle choices can impact your health.

Participate in following the care plan we have tailor made just for you. Take your medications as directed, follow any exercise and diet goals we have set together for you.

Keep your care team informed about your history and any symptoms or changes to your health. Please make sure we are aware of any care you have received outside our office. This will ensure that your care is properly coordinated so that we can help you achieve your healthcare goals.

Contact Us

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Visit us on the
Web: www.georgehaddadmd.com

